## TECHNOLOGY ADVISORY GROUP COMMITTEE

# 3 YEAR TERM

				APP'T	TERM	TERM
MEMBERS	ADRESS	PHONE	EMAIL ADDRESS	DATE	Ехр.	#
Frank				8/28/18	8/28/22	2
McClatchy						
Lauren Riddei				8/28/18	8/28/22	1
Gina Trimarco				8/28/18	8/28/22	2
Robyn Pigott				12/9/20	8/28/23	1
Sarah Bonnoitt				9/8/202	8/28/23	1
				0		
Meagan Michal				8/28/18	8/28/23	2
Peter Gasca				8/28/18	8/28/21	1
Jason T. Greene				8/28/18	8/28/21	1
Joseph				8/28/18	8/28/21	1
Bonanno						
John Dove				8/28/18		
Jean French				8/28/18		
NOTE: City Residents are highlighted in blue.						

The terms for Peter Gasca, Jason Greene, and Joseph Bonanno expired on August 28, 2021. All three wish to be reappointed. On file are the resumes of Dan Wiener (City Resident), Robert Davis (City Resident), Andrew Harris (City Resident), Shane Cacho (Non-Resident), Lilibeth Hanlon (City Resident), and David Dunmire (City Resident). All three terms will expire on August 28, 2024.

From:

Dan Wiener <

Sent:

Tuesday, August 31, 2021 1:43 PM

To:

Jennifer Adkins

Subject:

[External]CMB Volunteer for Boards, Commissions and Committees

Attachments:

Dan Wiener CMB Volunteer Letter of Interest 08.31.21.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

### Dear City Clerk,

I am a full-time Myrtle beach resident and am very interested in upcoming openings on a volunteer board, commission or committee for the City of Myrtle Beach.

I am very interested in the following openings:

Standard Code Board of Adjustments and Appeals Beach Advisory Committee Technology Advisory Committee Board of Zoning Human Rights Commission Bicycle and Pedestrian Committee

I have career experience which spans 40 years holding a number of key positions in management of people, organizations and technical / engineering roles with FedEx, Williams-Sonoma and Ralph Lauren. My volunteer experience includes the Memphis-Shelby County Juvenile Court auxiliary probation officer, Memphis Junior Achievement Advisor, POA Board Vice President and the CMB Fire Department.

Attached is a recap of professional and volunteer activities for your review.

Please let me know if you need any additional information.

Sincerely,

Dan Wiener

# Dan K. Wiener

# August 31, 2021

City Clerk
City of Myrtle Beach
937 Broadway Street
Myrtle Beach, SC 29577

### RE: Volunteer Board, Commission or Committee

### **Dear City Clerk:**

I am a full-time Myrtle beach resident and am very interested in upcoming openings on a volunteer board, commission or committee for the City of Myrtle Beach. I am very interested in the following openings:

Standard Code Board of Adjustments and Appeals Beach Advisory Committee Technology Advisory Committee Board of Zoning Human Rights Commission Bicycle and Pedestrian Committee

I have career experience which spans 40 years holding a number of key positions in management of people, organizations and technical / engineering roles with FedEx, Williams-Sonoma and Ralph Lauren. My volunteer experience includes the Memphis-Shelby County Juvenile Court auxiliary probation officer, Memphis Junior Achievement Advisor, POA Board Vice President and the CMB Fire Department.

I have included a recap of professional and volunteer activities for your review. Please let me know if you need any additional information.

Sincerely,

Dan Wiener

# DAN WIENER, MSOM

Highly motivated and dedicated professional seeking to contribute and give back to my community through joining a volunteer board or commission supporting the citizens of Myrtle Beach and/or Horry County. While my expertise has been focused in technical areas, I do have many years of management and business experience having been responsible for large corporate organizations.

### Areas of Expertise:

Engineering -- Production Analysis -- Project & Program Management -- System Maintenance -- Creative Problem Solving & Analysis

Data Center Critical Infrastructure -- Budget Administration -- Equipment Safe Practice Programs -- OSHA 70E Arc-Flash

Regulatory Compliance -- Customer Service -- Key Stakeholder Relationships -- Cost-Saving Initiatives

#### Professional Overview

Consultant - Supply Chain Engineering, Facilities & Maintenance

Vice President - Supply Chain Engineering, Facilities & Maintenance > RALPH LAUREN

Program Manager > FEDEX TRADE NETWORKS

Senior Forensic Consultant > Uniffed Investigations & Science, Inc.

Vice President, Supply Chain Engineering, Facilities & Maintenance > Williams-Sonoma, Inc.

Manager, Engineering > FEDERAL EXPRESS CORPORATION

#### Volunteer Activities

Memphis-Shelby County Juvenile Court Auxiliary Probation Services Memphis Junior Achievement Advisor Seville POA Board of Directors – Vice President CMB Fire Department Public Education Volunteer

### **Education & Professional Credentials**

Master of Science in Operations Management: University of Arkansas Bachelor of Science in Electrical Engineering: Christian Brothers University Professional Engineer: Registered in the State of Tennessee (Retired)

From:

Robert Davis

Sent:

Tuesday, August 31, 2021 9:48 AM

To:

Jennifer Adkins

Subject:

[External]Re: [External]Application for volunteer position

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Ms Adkins,

I assume you meant "hello" but I must admit you gave me my best laugh of the day!

Here is my preference in order, but am willing to help however you believe is needed by the City.

- 1. Chaplin Memorial Library Board
- 2. Board of Zoning Appeals
- 3. Technology Advisory Committee.

Thanks for your help and the good laugh.

**Bob Davis** 

On Aug 30, 2021, at 11:56 AM, Jennifer Adkins < jadkins@cityofmyrtlebeach.com > wrote:

Hell, Mr. Davis, Jr.

I still have your resume on file but do not know which committees interest you, I cannot pick for you. Please use this link

https://www.cityofmyrtlebeach.com/government/boards and committees/index.php and reply with no more than three that I can attach your information to for appointment consideration.

Thank you and have a wonderful day!

From:

Robert Davi

Sent:

Tuesday, July 20, 2021 6:48 PM

To:

Jennifer Adkins

Subject:

[External]Application for volunteer position

**Attachments:** 

Davis July 2021 CV to MB copy copy.docx

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

This email is my application to serve on appropriate Myrtle Beach City committees, boards, or advisory bodies. I am (and have been for approximately 5 years) a legal resident and home owner in Myrtle Beach.

I have attached a detailed resume, but will briefly summarize my qualifications. I have 4 degrees (including a PhD) from MIT, Virginia Tech and American University. I served in the US Defense Department at a senior policy level and also on the staff of the US House Committee on Appropriations. I have been a member of a Congressional Commission; founded and run a small business for 10 years; built an orphanage in Tibet; and taught at both Coastal Carolina University and Virginia Tech. I am currently retired and, during the COVID hiatus, have been primarily occupied by completing a book which will be published in December by the University of Oklahoma Press. My avocation has centered around international travel, hiking, and coin collecting.

Although I am, of course, willing to consider serving wherever the city believes best, my personal interests include the following:

- 1. The Humane Society. When I first moved to Myrtle Beach, for approximately 2 years I was a volunteer dog walker at the Humane Society. I also have made recent financial contributions to the Humane Society, All4Paws in Pawleys Island, and Working Dog Rescue in Ohio.
- 2. Education and Literacy. I have enjoyed my experiences as a teacher and am interested in serving in some capacity associated with education, including library services. I also have spent a considerable amount of time informally tutoring immigrants on English fluency as well as the US immigration practice examinations; I continue to have an interest in helping people new to the US.

I look forward to learning how I might help. I am twice vaccinated, so I will happily meet with anyone necessary.

Sincerely,

Robert V. (Bob) Davis, Jr.

### Education

- Ph.D., Science and Technology in Society, Virginia Tech, Blacksburg, Virginia; 2011
- ♦ M.A., History, Virginia Tech, Blacksburg, Virginia
- M.P.A., Public Administration, American University, Washington, D. C.
- ♦ B.S., Political Science, Massachusetts Institute of
- Technology Cambridge, Mass.

# Teaching Background

- ♦ Graduate Teaching Experience
  - o Coastal Carolina University, "Foreign Policy," American Studies Program
  - Guest Lectures: Defense War College, Industrial College of the Armed Forces, Air War College, Army War College, American University College of Law
  - East China Normal University, Cold War Institute, Shanghai, China, Visiting Scholar and Lecturer, US National Security Space Policies and History
- Undergraduate Teaching Experience
  - Coastal Carolina University, Conway, South Carolina
    - Fall 2019, "National Security in Space," Department of Politics
    - Fall 2019, "US Government Secrecy." Department of Politics
    - Spring 2019, "National Security," (2 sections) Department of Politics
    - Spring 2019, "National Security Strategy," Department of Politics
    - Fall 2018, "US Governmental Secrecy," Department of Politics
    - Fall 2018, "Early Modern Europe," Department of History
    - Fall 2017, "US Governmental Secrecy," Department of Politics
    - Fall 2017, "Modern Society: Science and Technology," Department of History
    - Spring 2017, "National Security Strategy," Department of Politics (2 sections)
    - Spring 2017, "Technology and Society," Department of History
    - Fall 2016, "World History, Pre-history to 1500," Department of History
    - Fall 2016, "US Governmental Secrecy," Department of Politics
  - o Virginia Tech, Blacksburg, Virginia
    - Fall 2011, "History of Technology (Prehistory to 1850)," Joint: Departments of History, and Science and Technology in Society
    - Spring 2011, "History of Technology (1850 to Current)," Joint: Departments of History, and Science and Technology in Society
    - Fall 2010, "History of Technology (1850 to Current)," Joint: Departments of History, and Science and Technology in Society
    - Spring 2010, "History of Technology (Prehistory to 1850)," Joint: Departments of History, and Science and Technology in Society
    - Fall 2009, "Humanities, Technology and the Life Sciences," Department of Science and Technology in Society
    - Spring 2009, "Modern World History," Department of History
    - Fall 2008, "Humanities, Technology and the Life Sciences,"
       Department of Science and Technology in Society
    - Spring 2008, "Modern World History," Department of History

### Selected Publications

- ♦ The Search for the First Americans: Science, Power, Politics. Forthcoming December 2021. Norman: University of Oklahoma Press.
- "Science, Technology and Religion: The Exchange Between Enlightenment Europe and Imperial China," Forthcoming, Journal of the History of Science and Technology.

## Robert V. (Bob) Davis, Jr.

- "Out-of-Sight Oversight: The U.S. Congress and Classified Technologies." *The Journal of Policy History*. Fall 2014.
- "Inventing the Present: Historical Roots of the Anthropocene." Earth Sciences History. History of the Earth Sciences Society, Spring 2011.
- "Report of the Commission to Assess United States National Security Space Management and Organization," January 11, 2001, Co-author with Honorable Donald Rumsfeld *et al.* Government Printing Office, Washington, D. C.
- ♦ "Espace et Coopération." L'Armement: Revue de la Délégation Grenerale pour l'Armement. No. 66, Paris, June 1999

### Selected Honors and Awards

- ♦ Secretary of Defense Medal for Outstanding Public Service
- Pi Alpha Alpha, Academic Honor Society
- Phi Kappa Phi, Academic Honor Society[

# Professional Management Experience

- ♦ Deputy Under Secretary of Defense, U.S. Department of Defense, 1995-1997
  - o Political appointment in Clinton Administration
  - Senior advisor to the Secretary of Defense for national security space programs, policies and acquisitions
- ♦ Professional Staff, Committee on Appropriations, U.S. House of Representatives
  - Advisor to Members of Congress on funding, policies, and programs for all U.S. intelligence activities and organizations, and Department of Defense space, communications, and electronic warfare programs
- President, R. V. Davis and Associates
  - Consultant to U.S. Navy, U.S. Air Force, Central Intelligence Agency; National Reconnaissance Office, Government of France, Motorola, General Dynamics, Northrop Grumman
- ♦ President, American Hope Charity
  - o Funded and organized construction of Tibetan orphan home and school in China

# Selected Invited Testimony, Lectures and Professional Panels

- ♦ Committee on Science, U.S. House of Representatives
- ♦ Committee on Armed Services, U.S. Senate
- ♦ Committee on Armed Services, U.S. House of Representatives
- ♦ Thor's Hammer National Space Game, National Reconnaissance Office, Washington, D. C.
- Armenia Legislative Program, US Agency for International Development, Yerevan, Armenia
- ♦ Center for Strategic and International Studies, "Space and National Security in the Twenty-First Century," Washington, D.C.
- ♦ Catigny Conference Series, "Outer Space Law and Policy & US National Security Concerns in the 21st Century," Chicago, Illinois
- US Congressional Commission on Organization and Management of National Security Space, Washington, DC
- Space Technology & Applications International Forum, Albuquerque, New Mexico
- National Space Symposium, Colorado Springs, Colorado

7/21/21 5:08 PM 2

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Andrew Harris

Sent:

Tuesday, August 31, 2021 8:37 AM

To:

Jennifer Adkins

**Subject:** 

[External]Technology advisory committee volunteer info

**Attachments:** 

Andrew Harris AV Resume 2021.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

Hello,

I am possibly interested in volunteering on the technology advisory committee. But I was wondering what is the time commitment for this position. I've attachment attached my résumé below. Thank you for any information you can provide.

**Andrew Harris** 

# **ANDREW HARRIS**

# **AUDIO/VIDEO PROGRAMMER-TECHNICIAN**

Experienced technician with a demonstrated history of working in the entertainment and A/V industry. Skilled in stage lighting, programming, system integration and information technologies, as well as a broad knowledge of construction and fabrication techniques.

#### **EXPERIENCE**

### A/V Field Technician Supervisor, Integrated Media Inc- 2021-Present

Collaborated and Integrated full house automation, security, and A/V equipment in new and existing homes. As well as programming Control4 systems and events.

# **Certifications**

- Conrtol4 Automation Programmer
- · Extron AV Associate
- Dante Audio Level
   1&2
- Planer TVF Video
   Wall Installer
- HOG 4 Programmer
- OSHA 30
- Scissor Lift Operator

# A/V Installation Technician II, Strategic Connection-2001-03, 2020-2021

Install and terminate low voltage signal cable, as well as rack assembly and equipment mounting. Assist in devolving and executing a project plan with project manager and other technicians. Assemble and fabricate equipment as needed on or off site.

### Technical Director/Lighting Programmer, Showstopper-2009-2020

Planned, organized and executed 20+ live events annually, including technical services, logistics, vendors services and in-house staff. Ensured all Audio Visual equipment was set up properly and fully functioning. Programmed console/media servers and installed LED video wall systems prior to event.

# Stagehand/Lighting Director, House of Blues, 2005-Present

Worked with touring stage technicians to ensure all lighting, audio, and video equipment was operational prior to show. Programmed and operated lighting console for various acts and performers.

#### **EDUCATION**

Coastal Carolina University, 2003-06 Major- Technical Theater, Minor- Philosophy

Horry-Georgetown Technical Collage, 2000-03 Data Communications/ Drafting

#### **SKILLS**

10+ years of carpentry experience. Custom steel fabrication as well as Mig/Arc welding techniques. Firm understanding of signal flow in LAN and low voltage systems.

**REFERENCES- UPON REQUEST** 

# **Publications**

· PLSN:

-Showstopper LED

Panel Design 2018

http://plsn.com/ featured/featuredslider/national-touringdance-competitionshowstopper-invests-inhuge-adj-av6x-ledvideo-panel-system/

From:

shane cacho

Sent:

Monday, August 30, 2021 9:29 AM

To:

Jennifer Adkins

Subject:

[External]Interest in Available Seats on Committees

Attachments:

Updated Resume 2021.docx

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

To whom it may concern:

I am Shane M. Cacho, and advised to email regarding interest in a couple. of vacant seats on a few committees. I am interested in the following open seats:

- -Board of Zoning Appeals
- -Human Rights Commission
- -Technology Advisory Committee

Attached you will find my up to date resume, including my employment background and experience, along with my education. I am new to the area and looking to get involved in making Myrtle Beach a continued attraction for tourism, making it more advanced in technology use, safe for all people-current residents, potential residents, and tourists, and equal rights for everyone across the board.

Thank you for your time in reading this email, and if you have any questions or concerns please feel free to contact me at this email or cell phon.

Very Respectfully,

Shane M. Cacho

The Cacho's

Life is like a roll of tp long and useful.

# Shane M. Cacho

#### **SUMMARY:**

Dedicated, highly-motivated individual with over eleven years of operational, policy, and management accomplishments within the military and private sector; experience includes business process improvement initiatives to realize greater desired results; employee development and leadership training for improved employee development and retention; employee and educational expertise with data and process analysis utilizing multiple commercial and proprietary software applications; intuitive understanding of team dynamics, management of successful interpersonal relationships, and improved training for new and ongoing initiatives.

### **KEY QUALIFICATIONS:**

- Champion and influence behaviors critical to company's strategy to ensure consistent delivery of superior service, creation of unique guest experiences, as well as implementation and adoption of front-end technology and business improvements.
- As Manager On Duty (MOD) responsible for inspection of and maintaining a safe building (interior and exterior) for associates and consumers, looking for cracks in the floors or tiling causing possible infestations or trip hazards, all appliances are working appropriately and safely, sinks are not leaking and drains are draining successfully, cleanliness and sanitization of departments are done to expectation and code.
- Subject-Matter-Expert providing industry knowledge to analyze current processes and make improvement recommendations utilizing business process improvement methodologies.
- Produce clear, accurate procedures and training to support identified improvement opportunities, including enhanced interaction between employees and customers in accordance with applicable laws and regulations.
- Experienced in all phases of human resources management and employee lifecycle management, including evaluation of applicants, scheduling and conducting interviews, recordation of offer and acceptance of job offer, and processing of onboarding paperwork for all new hires.
- Proficiency with public and proprietary software applications, including Microsoft Office (PowerPoint, Word, Excel, Outlook), Lotus Notes, QuickBooks, iOS Software (MAC), Learning Management System (LMS), Applicant Tracking System (ATS), 4690 (Food Lion, LLC DOS based system), Computer Assisted Ordering System (CAO), ND Lytec, PayerPath, NaviStor, and SPSS-Criminal Justice Statistic Database Program

### PROFESSIONAL EXPERIENCE:

### Coast RTA, 1418 Third Avenue, Conway, South Carolina 299588

Supervisor: Tasheedah Bellamy Telephone: 843-438-3029

Employment Dates: August 2021-Present

Title: Operator, Bus Driver

Salary: \$35,000

Average Hours Worked per Week: 40

- Provide excellent customer service and experience
- Keep route on time, provide proper communication is key if not
- Keep all passengers safe
- Abide by all federal, state, and local laws
- Keep proper communication with all parties involved, i.e., customer service representatives, other operators, dispatch, and riders

• Provide a clean and sanitized bus for passengers

### J&R Schugel Trucking, 2026 N Broadway Street, New Ulm, Minnesota 56073

Driver Manager: Barry Adams Telephone: 1-800-359-2900

Employment Dates: December 2018- July 2021

Title: Over The Road Truck Driver

Salary: \$50,000

Average Hours Worked per Week: 70

- Provide excellent customer service
- Ensure on time deliveries and pick ups
- Abide by federal law for Electronic Logs
- Ensure loaded trailer stays secure with seal and lock
- Ensure that weight is within limits according to federal laws
- Work seamlessly with Driver Manager, Customer Service Representative, and shippers/receivers to logistically get the load picked up and delivered when it needs to be destination

### Texas Roadhouse, 3940 Plank Road Fredericksburg, Virginia 22407

Supervisor: Chris Hicks Telephone: 540-548-4900

Employment Dates: September 2017- November 2018 Title: Hot Prep, Back of House-Training Coordinator

Salary: \$30,000 Annually

Average Hours Worked per Week: 40

- Basics of cleaning and preparing the food area
- Properly package all food that are prepared
- Preparing food following Texas Roadhouse's recipe
- Cooking and maintain the proper temperature
- Maintaining sanitation and safety standards in the work area
- Conduct orientation for the back of house staff
- Maintain and conduct training certifications for the back of house

### Pressure Works of Fredericksburg LLC, 10 Commerce Pkwy Fredericksburg, Virginia 22406

Supervisor: Tim Codding Telephone: 757-955-0069

Employment Dates: March 2016-August 2017

Title: Store Director Salary: \$47,500 Annually

Average Hours Worked per Week: 50

- Responsible for store inventory
- Providing good customer service
- Customer education about our machines and chemicals

Cash Control

• Making daily deposits and change for cash drawer

Growing sales

### Delhaize America, 6320 Jefferson Davis Highway Spotsylvania, Virginia 22553

Supervisor: John Haddox Telephone: 540-582-7445

Employment Dates: June 2012 - 2016

Title: Assistant Store Manager Salary: \$52,780 Annually

Average Hours Worked per Week: 60

• Responsible for the schedule, performance and supervision of approximately 45 associates during each scheduled shift. Tasks included, but were not limited to interview and hiring selection, providing orientation and ongoing training, and conducting employee performance reviews.

- Accountable for the interpretation, applicability, and implementation of standard best practices for update and adoption within corporation's Standard Operating Procedures (SOP).
- Responsible for the inventory of supplies and ordering of them when getting to the minimum before out.
- Call the warehouse to pick up unserviceable equipment.
- Own maintaining and overall responsibility of the store equipment, i.e. telxon, computers, scales, floor machine, etc.
- Liaison and subject matter expert responsible for technology service testing, rollouts, execution, and preservation, i.e. Computer Assisted Ordering (CAO).
- Ability to successfully lead multiple initiatives with competing priority and resources, with full ownership of results for completion of tasks within expected results for items such as customer service satisfaction, reconciliation of daily profit and loss (P&L) statements, preparation of daily deposits, and inventory reconciliation.
- Provide continuous monitoring and interpretation of employee and customer patterns for identification of fraudulent behaviors. Intercept individuals and perform initial interviews to determine probability and severity of suspected fraud or theft. Refer appropriate instances for further investigation and prosecution, as appropriate.
- Develop strategic relationships with internal and external partners (vendors) to promote building sales, reduce risk, and provide consistent superior service to successfully exceed corporate goals and initiatives.
- Upon being Manger On Duty, inspected the interior and exterior of the building for rodent or insect
  infestation, cleanliness of the building, all needed components in each department are working
  appropriately, i.e. safety concerns, sanitization, leaking sinks or pipes, all electrical is working as needed,
  refrigerator and freezers have proper temperature, if not check for the cause, make sure registers and belts
  are working
- Maintain a safe and clean work environment. Fix any maintenance issues in-house, if unable to place a work order for it to be done, gaging if it is an emergency or standard work order. Also, inspecting the job done after the technician is finished and signing them out upon inspection. Inspected and signed off on fire extinguishers, checked dates of food and other items for dates expiration and/or last inspection.
- Keep security doors and other emergency exits closed and locked according to fire code, issue keys to appropriate personnel.
- Facilitate the scheduling and delivery of individual and team training events in support of employee development
  and achievement of annual continuing educational requirements; resulting in improved associate performance
  based upon key performance indicators.

- Assess industry best practices and techniques, performing comparison against existing standards and
  policies to identify differences and opportunities for improvement. Provide written recommendations to
  ensure compliance with all corporate sanitation, safety, and food safety standards. Ensure all company
  policies and established procedures are followed.
- Manager On Duty, responsible to maintain safety codes are followed, maintenance of each department
  followed, i.e. hoods on and working in deli, guards on band saw in the market are on and working,
  refrigeration is in acceptable level and working appropriately, drains are draining appropriately, and
  commodes in restrooms are flushing appropriately without leaks, all while maintaining good customer
  service
- Build and maintain positive working relationships with store associates, leadership teams, and guests.
- Promote united community involvement and awareness of local store events aligned with existing corporate values. Lead community outreach programs such as "Math Night" and "Healthy Eating" with local elementary school where students were partnered with employees to shop for specific meal ingredients while adhering to providing budget and achieving dietary requirements.
- Identify requirements and set expectations for staff under direct management. This included the use of clear communication, continuous feedback, and the use of positive reinforcement methods to hold employees accountable for business results. Conduct performance analysis, create assessment evaluations, and assist employee and management identify next steps or alternative directions for career and performance.
- Champion and influence behaviors critical to company's strategy to ensure consistent delivery of superior service, creation of unique guest experiences, as well as implementation and adoption of front-end technology and business improvements.
- Placed work orders on maintenance issues that could not be fixed in house. Inspected and signed off on fire extinguishers, checked dates of food and other items for dates expiration and/or last inspection.
- Owned the ordering of all cleaning supplies for the store as well as all front-end supplies. Verifying billing of supplies and making sure charges are correct.
- Facilitate growth and sustainability of corporate culture and identity, grounded in building sales and community assimilation through focus on positive guest and employee interactions.
- Ensure new employee training compliance for all direct reports, including corporate and departmentspecific training such as Self-Checkouts (SCO), IBM back-office systems, customer service behavior monitoring, and onsite services such as Virginia Lottery, CoinStar, and Western Union.
- Direct front-end supervisors and associates regarding compliance with new or updated corporate policies and procedures to achieve best practices for performance.

### Delhaize America, 4153 Plank Road Fredericksburg, Virginia 22407.

Supervisor: Bambi Ford Telephone: 540-786-5122

Employment Dates: October 2006 - March 2010

Title: Assistant Front End Manager, Talent Planning and Development

Salary: \$31,000 Annually

Average Hours Worked per Week: 40

- Provide formal and informal evaluation and direction for associate lifecycle performance management.
   Activities include identification and presentation of action plans for self-growth, skills improvement, competency evaluation, work/life balance, brand position, and corporate culture.
- Schedule and conduct preliminary and final interviews for available positions from pool of acceptable
  applicants; obtain and confirm references provided by applicant candidates; propose accurate offers of
  employment to candidates; and process employment paperwork, verify documentation, and confirm legal
  compliance within process. Maintain privacy and security of personal information.

- Perform exit interviews to obtain feedback for outgoing employees. Information is used to identify opportunities to improve human resource and employment procedures.
- Create and provide training calendar for newly hired employees. Personally conduct training for internally
  transferred employees, utilizing personal experience as grocery manager, dry grocery stocker, frozen food,
  and dairy stocker. Monitor performance towards training goals for back office, cash management, front
  office, and front-office assistant positions.
- Evaluate employee performance throughout probation period through peer and management interviews, performance and productivity reports.
- Utilize the Learning Management System to track required virtual training courses and provide periodic compliance status reports to senior management.
- Accountable for employee motivation and retention through (Associate of the Quarter Award) Orient new associates to culture through training events. Identify continuous improvement opportunities regarding training, service, and operational execution
- Promote store morale and create environment to support brand position. Create recognition program of accomplishments and offer constructive counseling to achieve positive guest service experiences, build store sales, and boost employee morale.
- Assisted in maintaining safe and workable environment. Keep copies of work performed and supply invoices.
- Maintain consistent communication with store managers, district managers and regional directors, agreeing on priorities and desired results.

### The Dermatology Center, 3501 Lafayette Boulevard, Fredericksburg, Virginia 22401.

Supervisor: Dr. Teri Morris Telephone: 540-371-7118

Employment Dates: May 2005 - October 2006

Title: Medical Assistant Salary: \$28,000 Annually

Average Hours Worked per Week: 40

- Support doctors and physicians with in-office, minor surgical procedures.
- Daily interactions with doctors and physician assistants, ensuring rotation of patients within available examination rooms with minimal delay or deviation from appointment schedule.
- Create appointment schedule for initial, procedure, and follow-up care appointments for patient community.
   Confirm timeline between appointments is beneficial for current medical condition of patient and schedule of both doctor and patient.
- Responsible for appropriate routing of patient telephone calls, and documentation and delivery of messages
  to doctors and assistants to ensure information collected is adequate to answer patient inquiries in a timely
  manner.
- Perform patient arrival verification and check in, insurance verification, and collection of visit copayment amounts.
- Assist in the management of physical medical records as well as imaging and organization of electronic medical records within secure database.
- Maintained a certain threshold of supplies and ordered when necessary.
- Responsible for the overall maintenance of the office safety of associates and consumers, good customer service.
- Fixed any small maintenance issues, if not able to contacted the building maintenance crew.

### The United States Navy, USS Ronal Reagan (CVN-76) (Last Duty Station)

Supervisor: Dr. Jeff Keck

Telephone:

Employment Dates: August1998 – July 2004 Rank: Hospital Corpsman, Third Class (E-4)

Salary: \$30,000 Annually

- Responsible for completion of medical and physical evaluation prior to deployment date for 2,900 enlisted persons to confirm deployment-ready status.
- Assigned as second-in-command for physical examination portion of the medical department for final duty station, USS Ronald Reagan.
- Assisted within the department and onboard the ship to keep the department clean, safe, and free from other major maintenance issues, i.e. fixing pipes, commodes, inspection other equipment for certified/safe usage, and maintaining records. In charge of ordering supplies needed to keep department running smooth
- Successfully completed military certification and training for field medic and war-time medicine.
- Performed health inspections, assessment and recommended treatment for sick-call patients, and conduct minor surgical procedures for enlisted.
- Performed barracks inspections to include cleanliness, maintenance upkeep, safety codes up to date and followed, and overall expected appearance
- Managed immunization schedules and physical examinations for compliance with deployment and military-recommendations.
- Attention to detail, great oral and written communication, and self-management
- Obtained Emergency Medical Technician (EMT) certification.
- · Honorably Discharged from Active Duty on July 3, 2004
- Individual Ready Reserve (IRR) 2004-2008

### **EDUCATION AND RELEVANT TRAINING:**

Liberty University, Lynchburg, VA-Doctor of Education-Curriculum and Instruction cognate in Secondary Education-Expected Graduation-2023

ECPI University, Glen Allen, VA – Bachelor of Science – Criminal Justice, 2012.

South University, Savannah, GA - Master of Science - Criminal Justice; specialization in Computer Crime, 2014

National Honor Society, Member, GPA greater than 3.2. ServSafe Certified, 2009
SafeMark Certified 2014

### COMMUNITY INVOLVEMENT:

CHCORI Boosters, Spotsylvania County Schools JROTC Program, Volunteer 2016-2018

Band Boosters, Essex High School, Volunteer, 2014 to 2015

Children's Miracle Network, Fredericksburg, VA, Volunteer Fundraising Event Coordinator, 2008 - 2012.

Parent Teacher Organization (PTO), Essex Intermediate School, Treasurer, 2010 – 2012.

Political Campaign, Washington, DC, Volunteer, 2010 – 2011.

Certified Foster Parent, King George, VA, 2008-2013

From:

**Sent:** Thursday, July 22, 2021 11:00 PM

To: Jennifer Adkins

Cc: Kaycey Vrettos; Brenda Bethune; Jackie Hatley; John S. Krajc

**Subject:** [External]TAG Candidate, Lilibeth Hanlon

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

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Hello Mr. Adkins,

It is my pleasure to send an email of interest and a brief resume to you for the **Technology Advisory Committee** ("TAG"), with the City of Myrtle Beach.

Lilibeth Hanlon, CISA MBA

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### Objective:

To contribute technical advisory services to design, improve, implement and monitor technology controls to safeguard The City of Myrtle Beach's network, systems and data from threats and vulnerabilities with the Technology Advisory Committee. To assist the Technology Advisory Committee with IT internal controls that align with the mission, vision, and goals of The City Council. To advise and assist with data security and privacy preventative controls to protect the Council from business disruption from cybercrime and other disasters.

### **Professional Qualifications:**

Certified Information Systems Auditor ("CISA") from <a href="www.isaca.org">www.isaca.org</a> since 2012
Certified Management Accountant ("CMA") from <a href="www.imanet.org">www.imanet.org</a> since 1996
Certified Public Accountant ("CPA") license transfer to South Carolina in process, NJ license since 1986

### **Professional Career:**

Oct 2019 – Present, <u>Wipro LLP</u>, Managing Consultant, advising clients with privacy and security standards, frameworks and best practices. Trained with Cloud security controls, ISO 27001 security compliance, Cloud Service Provider ("CSP") third-party risk assessment, identity and access security, CRM & ERP system selection and migration, application & general computer controls (data center) for attestation and regulatory compliance.

Oct 2017 – Oct 2019, <u>Bridge Strategies LLC</u>, Managing Member, advised financial brokers, banks, healthcare and a large University with various information technology frameworks for control assessment and attestation with HIPAA/HITECH, NIST SP 800-53, PCI-DSS and CobIT 2019. Recommend industry best practices to strengthen security and privacy controls, programs and dashboards.

Dec 2015 – Sept 2017, <u>TCS</u>, Process Manager, advised various entities with IT Sarbanes-Oxley security compliance, GDPR data privacy compliance and vendor / third-party risk assessment. Experienced with Windows SharePoint, Teams, Visio

and PowerPoint to collaborate and present project status reports and Key Risk Reports. IT trained with ITIL and Project Management ("PMBOK").

### **Prior Employment:**

<u>PriceWaterhouseCooper LLP</u>, three years, Information Technology System and Process Manager for diverse industries, managing people, client expectations and project results. Led teams with Service Organization Control reports ("SOC 2") in various data centers.

<u>Deloitte</u>, six years, Senior Manager Financial Audit Manager, led large audits, reviews and advisory projects assessing financial and information technology controls, disclosures, and regulatory compliance. Reviewed Board of Director reporting to the SEC and PCAOB.

<u>AT&T</u>, six years, Various Manager roles including Senior Internal Audit Manager, business transformation projects in a hyper-competitive telecommunication era, competitive intelligence reviews, eCommerce roles with AT&T Solutions.

### **Education:**

Master's in Business Administration, ("MBA"), Rutgers School of Commerce, May 1999 Masters, Project Management ("MS"), Stevens Institute of Technology, May 1999 APICS, Certificate, California University, Fullerton CA, May 1996

### **Committee Experience:**

AICPA volunteer Advisor with IFRS ISACA exam test developer IMA exam test grader, 20 years IMA Chapter Board roles

### Personal Data:

Myrtle Beach Garden Club member Crabtree member Information Technology security Published 6 Webinars Energetic, Effective listener, Reliable

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Would you like to serve on a volunteer board, commission or committee? To be considered, submit a letter of interest and a brief biography or résumé to the City Clerk, P.O. Box 2468, Myrtle Beach, SC 29578. If you'd like to deliver it in-person, bring all materials to City Hall, 937 Broadway Street, Myrtle Beach, SC 29577. Or, send an email to <a href="mailto:jadkins@cityofmyrtlebeach.com">jadkins@cityofmyrtlebeach.com</a>. The following boards, commissions and committees have upcoming reappointments or vacancies....

- Standard Code Board of Adjustments and Appeals (1 Architect/Engineer seat; 1 Licensed Contractor seat)
- Board of Zoning Appeals (1 seat)
- Bicycle and Pedestrian Committee (3 seats)
- Human Rights Commission (1 seat)
- Technology Advisory Committee (3 seats)

From:

David Dunmir

Sent:

Monday, June 28, 2021 11:13 AM

To:

Jennifer Adkins

Subject:

[External]Election commission

**Attachments:** 

David Dunmire Resume.docx; Dunmire.LOI.docx

CAUTION: This email originated from outside your organization. Exercise caution when opening unsolicited attachments or clicking links. Please forward suspicious mail to spam@cityofmyrtlebeach.com for review.

Good morning,

I noticed on your website that you are accepting letters of interest for various city boards. I would like to be considered for the position. Enclosed is my letter of interest which tells you a little about myself. I also am including a resume. However, my resume reflects my computer science background. So, it is included solely for the sake of completeness. If you have any questions, please let me know.

Regards,

# **David Dunmire**

June 28, 2021

To whom it may concern,

I am writing to express an interest in joining the Election Commission of Myrtle Beach. Your website indicates that there is presently one seat coming available on this board. I am new to Myrtle Beach, having moved here with my wife in December of 2020 from Dallas Texas and am seeking to get involved with my community. My background is generally in computer and data science. I am presently a Director of IT with 28 years of experience with AT&T. I manage an Agile based delivery team of 200+ personnel, consisting of business analysts, scrum masters, full stack developers, statisticians, data scientists, testers, support personnel, report writers, and business case writers. I designed and developed a real time streaming analytics big data platform. This platform scans AT&T customer behavioral information including account and network event-based data in real time. The analytics platform employs statistical analysis and machine learning to drive relevancy in AT&T digital experience customer touch points. I am familiar with financial and business case analysis and authored several business cases in my career.

I am best when I can concentrate on evaluating and establishing patterns to apply to efficient process development. The key to success is in considering plans beyond the initial implementation. Operationalizing the solution and adding automation to assume and address constant change is where my best thinking materializes. I believe I can apply this skill to the election commission.

I would like you to consider me for this role. I am confident that I bring a unique set of skills which can bring analysis and greater efficiency to the election process efforts. My training is in computer science, but most of my career has had me managing large organizations on leading edge initiatives. I have expertise in business case development, technical communication with nontechnical personnel, program/project management techniques, and operational design and documentation. I am constantly learning. Recently, I have completed coursework studying the application of quantum computing algorithms to machine learning, telecommunications, and search through MIT's online curriculum. And, I am presently pursuing a Masters in Computer Science from Georgia Tech.

I am eager to speak with you regarding my qualifications for the position you may consider a match for me.

Regards,

David L Dunmire

# **David Dunmire**

#### **OBJECTIVE**

A technology thought leader with a track record of success in generating new revenue opportunities through the development of emerging technologies. Whether leading a company's market entry with a new product or building a team to support new services, I am eager to leverage my ability to operationalize new solutions from ideation through implementation to continue driving performance.

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**Product Development** Behavioral Analytics Systems Integration **Project Management** Platform Development **Predictive Analytics Business Development Use Case Development** 

Resource Allocation **Budget Management Team Development** Technical Leadership

Machine Learning Big Data Analytics Design Business Intelligence **Vendor Product Evaluation** 

Agile Methodology **CICD Practices Quantum Computing** Architectural Strategy

Languages: C/C++/C# | SQL | Python | Java | SPSS | SPL

Tools: Mongo | Hadoop | IBM SPSS | Ghidra

### PROFESSIONAL EXPERIENCE

#### AT&T Dallas, TX

Director Streaming Analytics Platform

7/2011-Present

- Built AT&T's consumer behavioral data machine learning platform from definition through design and launch of a customized IBM Streams Analytics Processor on a Cassandra NoSQL Database in 4 months yielding \$14M in year one and \$200M+ in 2018.
- Created an Agile CICD team including hiring, training, and managing team composed of 120+ members including developers, statisticians, business analysts, business development specialist, and operational leaders to support streaming analytics platform growth.
- Led transformation to a proactive customer service approach reusing the machine learning platform by addressing customer needs detected from network complications; currently on track to reduce call volume to customer service agents by over 300k annually.
- Continually identifying and building machine learning use cases enterprise wide with successful integration across all customer channels with 1,300+ real time scoring models using 220+ customer data sources and driving success across 7 KPIs to date.

Director Product Development Cloud Platforms (Atlanta, GA)

- Launched a cloud-based API hub that allowed AT&T inclusion in external mobile application development monetizing internal sales, billing, service, and customer products crowdsourcing increased AT&T service utilization.
- Built a team of business and technical professionals who defined monetization models, business cases, and technical requirements for the AT&T service API utilization.
- Assessed and evaluated software provider service deliver platforms to host the AT&T cloud-based API services.

Director Latin America Portal & Platform Strategy (Mexico City, Mexico)

9/2008-7/2010

- Developed and implemented a Mobile Portal for AmericaMovil and their 17 international subsidiaries through researching industry best practices, defining the business case, evaluating vendor software platforms, gaining leadership buy-in, building the deployment plan, and launching portal generating \$100'sM covering all consumer sales revenue through the digital channel.
- Monetized internal platforms by transforming them to cloud based mobile compatible SaaS solutions in partnership with AT&T strategic partner, AmericaMovil, cross-functionally leading 70+ key stakeholders.

Director Program Management for U-Verse Project Lightspeed (San Antonio, TX)

10/2006-9/2008

- Led U-Verse television launch by successfully executing on product milestones including business case definition, prioritization, budget allocation, and cross-functional leadership launching in 11 markets in initial year with over 1M subscribers by 2008.
- Managed television service integration into existing sales, billing and service Operational Support Systems as the technical delivery program thought leader in partnership with business unit leaders during AT&T's entry into the cable TV business.

Director Project Lightspeed OSS Strategy (San Antonio, TX)

8/2005-10/2006

Authored a 5-year operational support system strategy to enable AT&T's expansion into television service accounting for all components covering sales, service models, billing, and network logistics received leadership approval to execute in 2006.

Director DSL & Complex Services Staff Support (San Antonio, TX)

3/2000-8/2005

- Led IT delivery team established to handle sales applications for the launch of a new subsidiary.
- Produced business process flows and system designs for the creation of subsidiary's sales system managing subsidiary collaboration and a team of 37 IT professionals driving MMs in revenue for new broadband internet product launch.

Technical Director (St. Louis. MO) Team Leader/System Analyst (St. Louis, MO)

1/1995-3/2000

5/1993-1/1995

Cap Gemini America St. Louis, MO

Consultant

5/1991-5/1993

### PROFESSIONAL DEVELOPMENT

Quantum Computing Fundamentals Certification (from MIT Online) Applications of Quantum Computing Certification (from MIT Online)

2019

2019

## **EDUCATION**

University of Missouri Columbia, MO Bachelors of Science in Computer Science

1990

**Georgia Institute of Technology**Masters in Computer Science

in Progress